CREATING A WORLD WITHOUT HEALTHCARE DISPARITY.
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DEAR HUMANITARIANS, COLLEAGUES, AND SUPPORTERS:

I think you’ll agree that 2020 was an exceptionally painful year. The world was hit by a pandemic, the likes of which the world has not witnessed since the Spanish Flu in 1918, which led to the death of 50 million people and the infection of 500 million people.

So far, the world has lost more than 2.3 million people to the SARS-CoV2 virus. Among them were tens of thousands of healthcare workers who died on the frontlines of the pandemic. Hospitals were overwhelmed, healthcare systems were devastated in many low and middle-income countries, and economies collapsed. Furthermore, COVID-19 heightened healthcare disparities in the US and at the global level. The effects of the pandemic will certainly be felt for a very long time. The COVID vaccines provide a glimpse of hope, but there is a lot to do to ensure that vaccines are distributed quickly and fairly.

Throughout 2020, MedGlobal stood in solidarity with local communities experiencing some of the most devastating effects of the COVID-19 crisis, and provided health support in 11 countries.

• Early on, we partnered with local communities to build resilience in their healthcare systems using innovation, technology, and technical expertise through a wide network of healthcare professionals in many countries.

• We provided hundreds of thousands of protective personal equipment (PPE) to protect nurses and doctors from contracting the virus.

• We donated PCR machines for COVID-19 testing in fragile countries and to a safety net hospital in the US.

• We provided precious ventilators and oxygen concentrators to Sudan, Yemen, Syria, Ecuador, Colombia, Bangladesh, and Lebanon.

• We supported quarantine centers in Syria, Greece, Bangladesh, Yemen, and Gaza.

• We began building sustainable oxygen generators to support underserved and vulnerable communities in Darfur, Sudan and Idlib, Syria.

• We trained frontline health workers who provided healthcare to tens of thousands refugees and IDPs.

• We advocated on behalf of the populations we serve at the highest levels.

• We responded to many natural and man-made disasters in Lebanon, Syria, Yemen, Sudan, Colombia, Greece, and Gaza, and continued our life-saving healthcare programs for Rohingya refugees, displaced Syrians, vulnerable Venezuelan migrants, and other communities in need.

Together, we served over 1.82 million people and supported 172 health centers with medical supplies, medications, and life-saving technology.

Your support made this possible.

With your help, we were able to support health workers as they saved the lives of their patients during the most deadly pandemic of our lifetime. There is much work to be done in 2021 to build what has been destroyed and to make sure that healthcare disparities are taken seriously and addressed.

Together, we can do our part. I invite you to review our annual report for 2020 and support our efforts to build resilience in the communities that were impacted by COVID-19 and other disasters.

Thank you and God bless,

Dr. Zaher Sahloul
PRESIDENT AND CO-FOUNDER
MESSAGE FROM THE EXECUTIVE DIRECTOR

DEAR MEDGLOBAL FRIENDS, COLLEAGUES, AND SUPPORTERS:

I came on board as the MedGlobal Interim Executive Director just over a year ago. As a member of the Board of Directors, I was happy to step into this role when we needed it the most, as we looked for a more permanent fit. I can safely say that my year as the MedGlobal Executive Director has been some of the most meaningful and important work in my career.

Looking back at 2020, I can’t help but reflect on the intense challenges and the inspiring global community that rose to meet them. This past year, the whole world faced the COVID-19 pandemic. In my clinic in Chicago, I saw families devastated by COVID-19 and communities across the city impacted to their core. Across the world in MedGlobal’s countries of operation, we also saw devastating disasters, the highest level of global displacement on record, and the continuation of humanitarian crises like those in Yemen and Syria where the health systems are decimated and populations are in grave need.

And yet, at MedGlobal, we jumped into action. The pandemic affected every single one of us, but we adapted. We acted quickly to build critical health programs for those in fragile states, humanitarian crises, and low-resource settings.

As I look back, I am especially grateful for:

Our team.

The many MedGlobal staff, volunteers, health workers, and partners have worked so hard to make sure health services are accessible to those most in need. I’ve learned from each and every one of them, and I’m inspired daily by their dedication to our mission of a world without healthcare disparity.

Our new and rapidly growing health programs.

MedGlobal’s impact in 2020 was our greatest yet, with new programs in Ecuador, Sudan, Lebanon, and right here in the United States. We served over 1.82 million people across 11 countries, from rural Yemen, to the Rohingya refugee camps in Bangladesh, to my very own community in Chicago. We supported 172 health facilities with the critical supplies to treat patients, protect health workers, and respond quickly.

The health workers I’ve met and collaborated with this year.

I’ve seen true innovation from health workers this year, from doctors in the United States and Bangladesh collaborating on telemedicine programs, to our dedicated staff in Lebanon who developed mental health referral networks mere days after the devastating Beirut blast. These health workers are leaders in their communities, and heroes to me.

From the bottom of my heart, I want to thank each and every one of you who made our health programs possible. You have impacted countless lives.

Thank you for being part of our global MedGlobal family.

With gratitude,

Dr. Hena Ibrahim
INTERIM EXECUTIVE DIRECTOR
BOARD MEMBER
MedGlobal is a humanitarian non-governmental organization working to save lives and serve vulnerable communities around the world by providing healthcare and building resilience. Our health services support refugees, displaced persons, and other marginalized communities in crisis-affected and low-resource settings.

Launched in 2017, MedGlobal was established by a diverse group of doctors, nurses, and medics experienced in humanitarian medicine and emergency services to address the health needs of the most vulnerable across the world. MedGlobal supports local medical providers and humanitarian partners, builds capacity through critical health training, works with local communities on critical public health responses, deploys medical teams, and donates medical equipment, medications and supplies.

These services provide life-saving and life-sustaining care, based on best practices, to the most vulnerable around the world.

MedGlobal currently supports local healthcare for vulnerable populations in Bangladesh, Colombia, Ecuador, Gaza, Greece, Lebanon, Pakistan, Sudan, Syria, the United States, and Yemen. Over the last three years, MedGlobal has also supported health responses in Iraq, Sierra Leone, and Venezuela. Our operations have been supported by 455 volunteer nurses, pediatricians, cardiologists, paramedics, OB/GYNs, and medical professionals of all specialties from 26 countries. MedGlobal has a growing team of staff in the United States, Bangladesh, Colombia, Yemen, Lebanon, and Sudan, along with active and ongoing local partners in Syria, Gaza, Greece, and Ecuador.

In 2020, MedGlobal’s mission to create a world without healthcare disparity became more important than ever. The world faced the global COVID-19 pandemic, pushing hospitals and doctors over their capacity. Major disasters rocked countries already facing economic and humanitarian crises, from the devastating Beirut port explosion to record-breaking floods in Sudan. Protracted humanitarian crises worsened, with impending famine in war-torn Yemen and a freezing winter for the millions of internally displaced persons in Syria. Throughout it all, communities were resilient, local health workers became heroes, and MedGlobal responded. With the support of thousands of donors and partners, we’ve expanded our life-saving health services globally to meet the growing need.

VISION
A world without healthcare disparities.

MISSION
To save lives and serve vulnerable communities around the world by providing innovative, free, and sustainable healthcare.

CORE VALUES
Humanitarianism • Diversity • Cultural Competency
Volunteerism • Professionalism • Partnership & Collaboration

1.82M PEOPLE SERVED
OVER 11 COUNTRIES
$12.2M IN SUPPORT

COVID-19 RESPONSE ACROSS
OVER 172 HEALTH FACILITIES
1.18M PPE ITEMS PROVIDED

OVER 1.18M PPE ITEMS PROVIDED

1.82M PEOPLE SERVED

172 HEALTH FACILITIES

OVER 11 COUNTRIES

OVER $12.2M IN SUPPORT
2020 MILESTONES

EMERGENCY SYRIA RESPONSE
Following the displacement of over 1 million people in northwest Syria, MedGlobal funded critical evacuation efforts and health support for internally displaced persons (IDPs) in Idlib, Syria.

MEDICAL TEAMS WORK IN EL TALENTO, COLOMBIA
MedGlobal’s health technical unit deployed medical teams to El Talteno, a neighborhood of Cúcuta, Colombia, home to a community of internally displaced Colombians and Venezuelan refugees and migrants. This medical team deployment was the first time that medical care was brought to the residents of El Talteno.

BEGAN OPERATIONS IN SUDAN
MedGlobal began operations in Sudan in April, and by the end of 2020, we supported 22 health facilities in Sudan to build capacity in the face of COVID-19 and record-breaking floods.

JOINED INTERACTION
MedGlobal was proud to become a member of InterAction, the largest alliance of international NGOs and partners in the United States.

DONATED PCR MACHINES
Beginning in April, MedGlobal provided the first of two PCR machines donated to test for COVID-19 and stem transmission - one in Gaza, and the other for a safety net hospital in Chicago.

JOINED GLOBAL NUTRITION CLUSTER
MedGlobal became a member of the Global Nutrition Cluster, joining a group of 46 esteemed INGOs and UN agencies to exchange information on nutrition emergencies at a global level.

RELEASED MAJOR REPORT ON YEMEN CRISIS
MedGlobal released our report “A Tipping Point for Yemen’s Health System: The Impact of COVID-19 in a Fragile State,” which documented the deaths of over 100 health workers in Yemen from COVID-19 and was covered widely in media.

RESPONSE TO BEIRUT PORT EXPLOSION
Following the devastating explosion at the Beirut port on August 4, MedGlobal jumped into action, leading an emergency response to support local health facilities to treat those injured in the blast and affected by the crisis.

LAUNCH OF “OPERATION BREATHE”

BEGAN BUILDING OXYGEN GENERATORS
MedGlobal began building the first of three oxygen generators to support underserved and vulnerable communities in Darfur, Sudan and Idlib, Syria.

ZAHER SAHLOUL RECEIVES GANDHI PEACE AWARD
MedGlobal President Dr. Zaher Sahloul was awarded Promoting Enduring Peace’s 2020 Gandhi Peace Award for his critical health work in Syria, alongside Maysoon Almisri of the Syria Civil Defence.

INSTALLED OXYGEN LINE IN COX’S BAZAR, BANGLADESH
MedGlobal installed the first central oxygen line at the Ukhiya Upazila Health Complex to provide sustainable oxygen to the community.

BEGAN ECUADOR RESPONSE
MedGlobal expanded its operations in Latin America in 2020 by providing healthcare, supplies, and health education to the Santa Elena Province, in Ecuador.

As COVID-19 was declared a global pandemic by the WHO, MedGlobal acted quickly to respond across all of our countries of operation with PPE, oxygen, ventilators, and more. Throughout 2020, we led COVID-19 responses in 11 countries.

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BEGAN COVID-19 RESPONSE
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COVID-19: THE GLOBAL PANDEMIC

The COVID-19 pandemic defined 2020. Around the world, hospitals ran out of ICU beds, health systems were overwhelmed, and physicians worked day after day on the frontlines. Families were torn apart by distance and death. The COVID-19 pandemic has disproportionately affected the most vulnerable and marginalized communities.

OUR COVID-19 RESPONSE

Across 11 countries, including domestically in the United States, MedGlobal led a comprehensive COVID-19 response. Our central goals are to ensure that health workers are able to remain safe, patients receive comprehensive treatment, health infrastructure is built to be sustainable, and core health services can continue simultaneously.

- 1.18 million personal protective equipment (PPE) items to protect health workers and patients from contracting the virus
- 138 frontline health workers trained in COVID-19 management and other critical skills
- Support for quarantine centers in Syria, Greece, Bangladesh, Yemen, and Gaza
- Oxygen and Critical Equipment:
  - PCR machines for COVID-19 testing in Gaza and a safety net hospital in Chicago, to speed up testing and stem virus transmission
  - Over 150 oxygen cylinders
  - 3 oxygen generators to serve communities in Idlib, Syria and Darfur, Sudan
  - 1 central oxygen line in Cox’s Bazar, Bangladesh
  - Over 200 oxygen concentrators

Among the 1.8 million people around the world who died from COVID-19 in 2020 were tens of thousands of healthcare workers who died risking their lives to treat others. We will always remember these medical colleagues as heroes. Among them are:

- Dr. Yassin Abdel Warith
  Sana’a, Yemen
  He was a 72-year-old groundbreaking epidemiologist who was involved in the response to COVID-19 in his war-torn country. He died of COVID-19 in June.

- Dr. Adeline Fagan
  Houston, USA
  She was a 28-year-old Obstetrics-Gynecology resident, who primarily worked delivering babies. She died in September after a battle with COVID-19 for several months.

- Dr. Nino Cassanello Layana
  Guayaquil, Ecuador
  He was a 75-year-old internal medicine specialist and Director of the Internal Medicine Department at the University of Guayaquil’s Faculty of Medicine. He died of COVID-19 in March.

- Dr. Mohammad Ayman Wahibee
  Idlib, Syria
  He was a 64-year-old internist who was known as the “doctor of the poor.” He dedicated his life to treating the most vulnerable in Idlib, Syria. He died in mid-December from COVID-19.
While the effects of the pandemic shook the world, COVID-19 vaccines are gradually becoming available. The vaccines signal the beginning of the end of the COVID-19 pandemic. Our medical teams encourage everyone to vaccinate when you can to protect yourself, your family, and your community. Here is the testimony from one of MedGlobal’s incredible volunteers and leaders, Henna Qureshi.

To mark the end of my maternity leave, I got the shot. My entire pregnancy was spent seeing COVID patients, attending appointments for my first kiddo alone, praying I wouldn’t get sick or get my loved ones sick. But I was the lucky one. I got the shot because too many lives have been lost and suffering has been had. And that’s just in the US where we still have the luxury of healthcare. Around the world countless lives were lost in the silence of their homes.

I got the shot because I have the luxury to get the shot. Around the world people are desperate for vaccines. And here in the US as a pediatrician, vaccine hesitancy is the name of the game. As a new breastfeeding mama, I read up on the risks and trusted American College of Obstetricians and Gynecologists (ACOG) guidelines. I got the shot for my new baby, for my hubby, for my parents, for those in the refugee camps who are desperate for the luxury of vaccines, and for the countless people who lost the battle against this awful virus. I got the shot because I put my faith in God and in science and made a vow to serve humanity.

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HEALTH SERVICES

Through support for hospitals, clinics, and health workers, MedGlobal ensures that communities around the world have access to the most critical health services. In Cox’s Bazar, Bangladesh, the health post we support alongside local partners OBAT Helpers and Prantic Unnayan Society has served more than 130,000 Rohingya refugees and vulnerable members of the Bangladesh host community with a wide range of health services, like pediatrics care, family planning and women’s healthcare, and management of chronic conditions like diabetes. In Cúcuta, on the Colombia-Venezuela border, MedGlobal supports the only primary care clinic dedicated to the full primary care needs of displaced Venezuelans. In addition to these permanent MedGlobal clinics, we have supported 170 other health facilities in 2020 alone. We’ve worked to build staff capacity, distribute the most-needed supplies and equipment, and provide technical expertise, so health services are comprehensive and accessible to local communities. MedGlobal particularly focuses on primary care, infectious disease control, management of non-communicable diseases (NCDs), maternal and child health, reproductive and sexual health, surgical medicine, and dental services.
GLOBAL COVID-19 RESPONSE

The COVID-19 pandemic has disproportionately affected the most vulnerable and marginalized communities. Across 11 countries, including domestically in the United States, MedGlobal scaled up our health services to include a comprehensive COVID-19 response. Supplying health facilities with personal protective equipment (PPE), diagnostic equipment, and oxygen has become a major component of MedGlobal’s work. MedGlobal distributed over 1.18 million PPE items, including over 722,000 in Gaza, where COVID-19 has pushed the health workforce and health system to the brink of collapse. In Colombia, Gaza, and Syria, we provided ventilators to support COVID-19 patients in hospitals, as well as CPAP and BIPAP machines, which are non-invasive ventilators for people suffering from severe COVID-19 symptoms. MedGlobal has also invested in building oxygen generating stations, which are key for providing local hospitals, ambulance systems, and isolation centers with the oxygen needed to care for those with COVID-19. Additionally, we have adapted our training and health education initiatives to a virtual format and launched COVID-specific webinars for MedGlobal field staff and local healthcare providers at our country sites.

EMERGENCY RESPONSES

The majority of MedGlobal’s countries of operation face humanitarian crises, which put millions of people in need of emergency health assistance. In Yemen and Syria, communities face the effects of years of war, hunger crises, and a lack of access to health. MedGlobal has provided not only health assistance to local hospitals, but emergency nutrition assistance, food baskets, personal hygiene kits, and support for local internally displaced persons (IDP) camps. In Lebanon, following the devastating Beirut port explosion on August 4, MedGlobal launched an emergency response, establishing a medical tent that provided care for affected individuals during the first month post-blast, when hospitals were most overwhelmed. MedGlobal also provided local hospitals and primary healthcare centers with critically needed supplies, to fill gaps following the surge in healthcare needs after the explosion. Over the summer, Sudan saw record-breaking floods, leading to a state of emergency. MedGlobal also launched an emergency flood response, providing 13 health facilities with supplies and medications to support patients and manage the increase of water-borne and vector-borne diseases caused by the floods.
HEALTH TRAINING AND EDUCATION

Health training and education for local health workers, based on local needs and priorities, are key components of MedGlobal’s mission. In 2020, MedGlobal’s health technical units led virtual trainings for health professionals in Bangladesh, Greece, Ecuador, and Syria. Based on local health worker needs, MedGlobal launched online trainings focused on key COVID-19 response and preparedness practices. We initiated online trainings for clinic staff in Bangladesh to help them best treat Rohingya refugee communities, and a four-part training series for physicians and nurses who were facing the epicenter of Ecuador’s coronavirus outbreak in Santa Elena. Community-based health education campaigns are also critical, particularly to ensure that people are informed about how to prevent the transmission of COVID-19. MedGlobal led community education campaigns in Gaza, organized health education sessions in Bangladesh on handwashing and COVID-19 symptoms, and launched a training series for health workers in Ecuador who led their own COVID-19 education campaigns based on MedGlobal methods.

MENTAL HEALTH & PSYCHOSOCIAL SUPPORT

MedGlobal strives to provide comprehensive patient care by integrating mental health and psychosocial support (MHPSS) into our broader health responses. Particularly in 2020, we assessed the importance of scaling up MHPSS services. The fear of contracting COVID-19, isolation from social distancing, difficulties from significant changes in daily life, and other added stresses has taken a mental health toll on communities around the world. MedGlobal scaled up our mental health and psychosocial support through activities like training for Bangladesh clinic staff on personal mental health, and a mental health referral network in downtown Beirut following the port explosion.

BUILDING HEALTH INFRASTRUCTURE

As part of MedGlobal’s mission to provide quality care, we invest in local communities where we work though building sustainable health infrastructure. MedGlobal particularly focuses on countries like Syria and Yemen, where health infrastructure has been decimated by war and there are less than half the health workers necessary to meet the WHO’s benchmark for basic health coverage. In Syria, MedGlobal, in partnership with Rahma Worldwide and Violet Organization, built two critically needed oxygen generator stations in northwest Syria. With COVID-19 cases rapidly increasing, oxygen generators are key to provide hospitals, clinics, ambulances, and isolation centers the oxygen supplies needed to care for COVID-19 patients and create a lasting impact for local communities. In Sudan, we’ve partnered with the Sudanese American Physician Association (SAPA) to build an oxygen generator and filling station at Nyala Teaching Hospital in South Darfur, which will be the first oxygen generator in all of the Darfur region. This will have a long-term impact and increase health access in one of the most underserved areas of the country.

NUTRITION

In many of the areas where we work, malnutrition and food insecurity are common and increasing. As one of 46 NGOs that make up the Global Nutrition Cluster, MedGlobal provides emergency food assistance and nutrition support that is tailored to the needs of our country sites. In Yemen, where millions of people have been pushed to the brink of starvation, we partnered with Pious Projects, Islamic Oasis, and Latter-day Saints Charities to distribute nutritious food baskets to five camps for internally displaced persons (IDPs). In Colombia, we have partnered with Corpodinco and Action Against Hunger to provide nutrition assessments to Venezuelan migrant children and pregnant women who visit our clinic in Cúcuta. In Syria, MedGlobal supported nutrition services at a quarantine center in Darkoush in collaboration with Rahma Worldwide.
In 2020, MedGlobal implemented health and humanitarian programs in 11 countries - Bangladesh, Colombia, Ecuador, Gaza, Greece, Lebanon, Pakistan, Sudan, Syria, the United States, and Yemen.
The Rohingya, a Muslim ethnic minority and stateless group, have faced decades of discrimination and violence in Myanmar. Now, after ethnic cleansing and a mass displacement, about 900,000 Rohingya refugees live in the world’s largest and most densely populated refugee camps in Cox’s Bazar, Bangladesh. The living conditions in these camps are grim, with a lack of sanitation and medical facilities, extreme overcrowding, and poor water quality. On May 14, the first cases of COVID-19 were confirmed inside the camps.

MedGlobal works closely with our partners OBAT Helpers and Pranctic Unnayan Society to provide a range of health services at our health post in the Kutupalong refugee camp. Health workers at the post provide a range of primary health services, including pediatrics care, management of chronic disease, family planning and reproductive healthcare, lab and point of care testing, and health education. After the first cases of COVID-19 were confirmed inside the camps, MedGlobal provided the health post with critical supplies to adapt to the pandemic. We provided 10 distributions of medicines, medical supplies, and critical equipment to our health post and other clinics in the Cox’s Bazar area, which included over 62,000 items of PPE to protect health workers and patients. Our technical units led training and educational sessions for local health workers concerning clinical management of COVID-19 patients, mental health support, and more. Working with local partners, we also built the first central oxygen line at Ukhia Upazila Health Complex, which will serve COVID-19 patients in dire need of oxygen in the host community.

Dr. Rahana Parvin, coordinator at our health post in Cox’s Bazar, has cared for countless Rohingya refugees. “One day, an 85 year old woman came to the clinic with complaints of general weakness, loss of appetite, and dizziness. Upon examination, her blood pressure was very low and she was too weak to walk. I started her on an I/V infusion, and she gradually began feeling better. She told me that she lost her child during the genocide, and now lives alone. Too weak and old to cook for herself, she grows weaker each day. Her story is unfortunately not unique, as many Rohingya refugees struggle to access basic needs like food, water, shelter, education, and healthcare. As a humanitarian healthcare provider I would like to tell the world: please don’t forget about Rohingya refugees. They need justice. They are in a situation where they have only bad flashbacks.”
"OUR HEALTH POST IS WELL-KNOWN, AND PEOPLE WALK FROM THE OTHER SIDE OF THE REFUGEE CAMP JUST TO RECEIVE CARE HERE."

Labib Tazone, MedGlobal Program Manager

"THANKS TO THE MEDICAL ATTENTION AT THE CLINIC, MY BABY IS HEALTHY AND THAT MAKES ME SO HAPPY."

Milkara, Venezuelan patient in Cúcuta, Colombia
Since 2015, Venezuela has faced one of the world’s most extreme economic and humanitarian crises. In addition to the deteriorating economy, the healthcare system has been overwhelmed to the point of crashing. This has led to the displacement of at least 4.5 million Venezuelans, including over 1.7 million who have fled to neighboring Colombia. The majority of Venezuelans in Colombia have not had access to health services, particularly non-emergency services. The COVID-19 pandemic has exacerbated this situation.

Throughout 2020, MedGlobal has supported a primary health clinic near the major overland exit point from Venezuela to Colombia, in partnership with I.P.S. Medcare. Known as the Comuneros clinic, it is the only primary care clinic dedicated to the full primary care needs of displaced Venezuelans in Cúcuta and the surrounding region of Norte de Santander. The clinic particularly focuses on critically needed maternal and child health services, including prenatal care and check-ups for pregnant patients, growth and development checks for young babies, nutritional services, and mental health and psychosocial support referrals, among other health services. As COVID-19 spread in Colombia, the economic impact of the pandemic caused thousands of Venezuelan migrant families to attempt to return to Venezuela, which added to the growing number of Venezuelan migrants who were stuck on the border. In response, MedGlobal partnered with the UNHCR and others to provide health services at a shelter established at the Tienditas Bridge in Cúcuta. We supported two nurses who provided health screenings and first aid to migrants and refugees on the border. MedGlobal also distributed a range of critically needed supplies and equipment in Cúcuta, including hygiene kits for the local community and 3 portable ventilators to University Hospital Erasmo Meoz, the only specialty care in the Norte de Santander Department, which are used for a newly constructed COVID-19 treatment center.

MedGlobal has also supported critical health and nutrition assistance to populations in Venezuela who are at increased risk due to COVID-19. Alongside partners, MedGlobal supported health services at 30 primary health centers in Venezuela. Health services included nutritional screenings, nutrition support for children and vulnerable pregnant and lactating women, and treatment for moderate and severe acute malnutrition. Health personnel at supported facilities were also given guidance on treatment of acute malnutrition, infant and young child feeding, and water, sanitation, and hygiene (WASH) practices.

Before the pandemic hit, MedGlobal led a medical brigade in the El Talento neighborhood of Cúcuta. Home to approximately 5,000 people, the El Talento community is a mix of internally displaced Colombians and Venezuelan refugees and migrants. The community lacks access to basic services including clean water, healthcare, and education. MedGlobal’s week-long medical brigade marked the first time that medical care was brought to the residents of El Talento.
In Ecuador, an outbreak of COVID-19 wreaked havoc on Guayaquil, Ecuador’s most populous city of over 2.7 million inhabitants. The city quickly became the epicenter of the outbreak in Ecuador, and thousands died in the early months of the pandemic.

MedGlobal began operations in Ecuador following the massive outbreak of COVID-19, working with urgency to support the community and build health facility capacity in areas with the highest mortality rate in the country. In the Santa Elena province, we donated over 74,000 items of PPE and medications for 6,000 patients in the area, the largest donation ever received in the area. In partnership with Parametria and the MUEVE Foundation, MedGlobal provided food and hygiene kits for 500 families of displaced Venezuelans in Guayaquil neighborhoods who were greatly impacted by the economic effects of the pandemic. Our support was critical for the continuity of medical services organized by MUEVE Foundation for Venezuelan migrants and refugees in Guayaquil. Additionally, our health technical units worked with Parametria and the Santa Elena Governorate to launch a four part virtual training for health workers who conducted home visits for patients, primarily those with non-communicable diseases, and led COVID-19 education campaigns based on MedGlobal training. We also provided training on clinical management of COVID-19 patients for local physicians and nurses, and conducted a rapid-needs assessment to learn more about the socio-demographics, perceptions, and knowledge of COVID-19 within the province, to better inform the overall response of the Santa Elena Governorate.

Creating a world without healthcare disparity.
“FROM A HEALTH STANDPOINT, WE WERE NOT PREPARED TO DEAL WITH COVID-19, LIKE MUCH OF THE WORLD. THANKS TO THE SUPPORT OF PARAMETRIA AND MEDGLOBAL, WE HAVE BEEN ABLE TO GET AHEAD OF THIS PANDEMIC.”

Dr. Jorge Macias. Technical Department Head of the Santa Elena Ministry of Health Department.

“COVID-19 SPREAD SO RAPIDLY IN GAZA, OVERWHELMING OUR HOSPITALS, ALREADY STRETCHED SO THIN. MEDGLOBAL PROVIDED AN ENORMOUS AMOUNT OF PPE TO PROTECT THE FEW HEALTH WORKERS AVAILABLE TO TREAT THOSE AFFECTED, AS WELL AS A PCR MACHINE, ONE OF THE MOST CRITICALLY NEEDED PIECES OF EQUIPMENT.”

Raja Musleh. MedGlobal Gaza Program Manager.
In the Occupied Palestinian Territories, there are an estimated 2.5 million people in need of assistance, 1.6 million of whom are in the Gaza Strip. In Gaza, one of the most densely populated places in the world, the humanitarian situation is extremely fragile. Gaza faces a blockade, with severe restrictions on imports and exports, as well as freedom of movement for Palestinians. There is a chronic shortage of medication and medical supplies.

Gaza’s health system was already strained, and the high rates of COVID-19 in 2020 brought it to a breaking point. COVID-19 cases were first documented in Gaza in early March, but the virus did not begin to spread rapidly until August. Electricity in Gaza was restricted to only three to four hours per day and the blockade became a complete lockdown, compounding the risk of infection for the 2 million Palestinians in Gaza. The fragile health system was ill-equipped to manage the needs of its people.

In 2020, along with our partner Rahma Worldwide, MedGlobal distributed critical medical supplies and medications to several hospitals in Gaza. We provided over 722,000 PPE items to protect vulnerable health workers as they treated patients. In addition to critically needed sanitizing supplies and COVID-19 testing kits, we donated a PCR machine to a local hospital, allowing for rapid testing capacity to help stem the spread of the virus. Further, MedGlobal led health education campaigns to reach the local community, preparing and distributing educational brochures on social distancing and personal hygiene. In addition to the COVID-19 response, MedGlobal continues to support core healthcare in Gaza. MedGlobal and Rahma Worldwide together fund the pediatrics ICU department of a local hospital. This emergency pediatrics department is critical, particularly as the people in Gaza are cut off from external healthcare. These medical staff have saved the lives of hundreds of children facing health emergencies. MedGlobal also supports life-saving dialysis treatments for patients with cancer and kidney disease.

AT-A-GLANCE

OVER

72,000
PEOPLE SERVED

PROVIDED

A CRITICAL
PCR MACHINE
FOR COVID-19 TESTING

OVER

722,000
PPE ITEMS

PROVIDED
GREECE

Greece hosts tens of thousands of refugees and migrants in overcrowded camps. Starting in 2018, MedGlobal began supporting a clinic in the Moria camp on Lesvos Island alongside Kitrinos Healthcare. We supported the salaries of a local physician and nurse, and dozens of MedGlobal medical volunteers treated patients in the clinic.

In 2020, during the first few months of the COVID-19 pandemic, MedGlobal launched an online training for local health professionals on COVID-19 preparedness and clinical management of COVID-19 patients. The Moria camp clinic stayed open until early September, with over 22,000 patient consultations in 2020 alone.

On September 8, devastating fires tore through the overcrowded Moria camp, burning the camp to the ground and forcing thousands of refugees and asylum seekers to flee. This fire occurred just one week after COVID-19 cases were confirmed in the camp. The fire destroyed the health clinic MedGlobal supports, along with all of its medical equipment, supplies, and medicine in the clinic. Thankfully, our clinic staff, partners, and their families were safe. MedGlobal continued to work with Kitrinos Healthcare to identify the best means of health support for refugees and migrants as they coped with displacement, uncertainty, and the COVID-19 crisis.
In 2020, Lebanon faced a spiralling economic crisis and growing needs among the population, while simultaneously trying to mitigate the spread of COVID-19. At the same time, Lebanon remains the country with the largest number of refugees per capita, including over 1.5 million Syrian refugees. In collaboration with our partner Multi Aid Programs (MAPs), MedGlobal has supported health facilities in Bekaa with medication and critically needed PPE in 2020. These facilities primarily serve Syrian refugees, who are particularly vulnerable to the COVID-19 pandemic in crowded camps. MedGlobal has also provided the facilities with over 55,000 medications and over 20,000 of the most needed medical supplies, so their health providers can continue to serve refugees and members of the local community.

On August 4, the devastating Beirut port explosion led to over 200 people killed, thousands injured, and the country left with a lasting impact. The explosion and its aftermath exacerbated the political, economic, and humanitarian crises in the country. MedGlobal acted quickly, establishing a medical tent immediately to care for blast victims, when hospitals were most overwhelmed. MedGlobal also worked to fill gaps following the surge in healthcare needs and national medication shortages after the explosion.

We worked with local partners in Beirut to provide local hospitals with critically needed medications, PPE, and equipment. We supported Rafik Hariri University Hospital alongside Baitulmaal and LAU Medical Center-Rizk Hospital alongside United Hands Relief and Development. In partnership with Amel Association, we provided critical supplies to St. George Hospital and Wardieh Hospital, which were destroyed by the Beirut blast. With dedicated staff & support, they now serve a large community once more. In addition, we worked to support five primary health centers in Beirut’s most vulnerable neighborhoods with medications and PPE.

Following the blast, access to mental health and psychosocial support became increasingly important for the population. The country saw increased rates of anxiety and depression in 2020, compounded by the effects of the port explosion as well as the economic crisis in the country. MedGlobal worked to support Embrace, a non-profit organization in Lebanon working to raise awareness about mental health issues, provide direct community support, and run a national mental health hotline. Through our support, more than 500 patients received direct mental health consultations in addition to critical medications.

“THE MEDICINE IS A LIFE-SAVER RIGHT NOW FOR COVID PATIENTS. WE’RE VERY THANKFUL FOR THIS DONATION FROM MEDGLOBAL.”

Dr. Firass Abiad
Manager & CEO of Rafik Hariri University Hospital

AT-A-GLANCE

<table>
<thead>
<tr>
<th>OVER</th>
<th>24,000 PEOPLE SERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 HEALTH FACILITIES SUPPORTED</td>
<td></td>
</tr>
<tr>
<td>OVER</td>
<td>$300,000 IN MEDICAL SUPPORT</td>
</tr>
</tbody>
</table>
Pakistan ranks in the top 10% of countries with the highest infant mortality rates worldwide. Less than 50% of women receive the recommended minimum antenatal care of at least 4 visits during pregnancy. To reduce neonatal mortality, MedGlobal teamed up with the Indus Health Network, a non-profit organization in Pakistan that aims to provide free healthcare that is accessible to all. Building on our landmark 2019 train-the-trainers course in the Helping Babies Breathe (HBB) resuscitation technique, our HBB trainees continued to train a new cohort of health workers.

The COVID-19 pandemic hit Pakistan hard, with more than half a million cases in 2020. MedGlobal also partnered with Indus Health Network to support health workers in Pakistan coping with the COVID-19 crisis by providing over 29,000 PPE items and sanitizing supplies to Al Ghazi Trust Hospital in Punjab Province.
SUDAN

In Sudan, communities are facing the COVID-19 pandemic alongside other crises like three months of deadly flooding that led to a national state of emergency. The record-breaking floods across the country destroyed over 110,000 homes, affected more than 875,000 people, and put 4.5 million at risk of vector-borne diseases. Even before the floods, over 2 million people in Sudan were displaced, many due to Sudan’s civil wars and the Darfur genocide.

Throughout Sudan, health facilities face major shortages of medications and funding to mitigate COVID-19 and other health crises. MedGlobal responded to the COVID-19 crisis in Sudan by supporting 8 hospitals in Khartoum, Al-Gezira, North Kordofan, West Kordofan, Qadarif, and Sennar, through the provision of PPE and critically needed medical equipment. For seven of these hospitals, it was the first time they had received aid from an NGO. We also launched an emergency flood response, supporting 13 health facilities to manage the increase of water-borne and vector-borne diseases caused by the floods. MedGlobal is building an oxygen generator and filling station at Nyala Teaching Hospital in South Darfur, the first oxygen generator in all of Darfur, which will support COVID-19 patients and those facing respiratory illnesses in an extremely underserved community. This is critical to build local health capacity in the short and long-term.
Dr. Zaher Sahloul, MedGlobal President

“AFTER THE SPREAD OF COVID-19 IN NORTHERN SYRIA, WHICH LED TO MANY INFECTIONS AND DEATHS, THERE WAS A GREAT NEED FOR OXYGEN. IN RESPONSE, MEDGLOBAL INSTALLED AN OXYGEN STATION HERE, SUPPLYING OXYGEN DIRECTLY TO A HOSPITAL AND FILLING OXYGEN CYLINDERS FOR HEALTH CENTERS, QUARANTINE CENTERS, AND AMBULANCE SYSTEMS.”

Abdelsamad Abdalla Ahmed, MedGlobal’s Sudan Program Manager

“MEDGLOBAL IS WORKING TO BUILD THE FIRST OXYGEN GENERATOR IN ALL OF DARFUR, SUDAN. I AM FROM DARFUR, AND I CANNOT EVEN DESCRIBE THE IMPACT THIS WILL HAVE ON TENS OF THOUSANDS OF PEOPLE.”

Dr. Zaher Sahloul, MedGlobal President
The devastating crisis in Syria is about to hit its tenth year. The conflict has led to over 500,000 deaths, destroyed the country’s infrastructure, and displaced nearly 13 million people from their homes, leading to the world’s largest displacement crisis. The health sector in particular has been decimated – as much as 70% of the health workforce has been displaced out of the country. Physicians for Human Rights has documented more than 600 attacks on health facilities and at least 923 medical personnel who have been killed, over 90% by Syrian government attacks. Currently in Syria, there are at least 6.2 million people, including 2.5 million children, internally displaced.

In northwest Syria, MedGlobal, along with Rahma Worldwide and Violet Organization, is building two major oxygen generator stations, which will help supply health facilities, especially those leading in COVID-19 treatment, with critically-needed oxygen. MedGlobal has also provided health facilities and isolation centers in the northwest with critical supplies and PPE, as well as supported families in the Atmeh IDP camp with hygiene kits and health services. Additionally, in August MedGlobal launched “Operation Breath,” a model operation supporting both hospital and at-home solutions for COVID-19 patients in crisis settings like Syria. MedGlobal began to provide critical supplies – such as 200 oxygen concentrators and 100 CPAP and BiPAP machines, or non-invasive ventilators to help people who are suffering from severe COVID-19 symptoms - to cities throughout Syria in partnership with local independent NGOs. These medical supplies are supporting upwards of 48,000 people, primarily those with COVID-19 who are not financially able to access healthcare, in Aleppo, Damascus, Homs, Latakia, Hama, Zabadani, Bludan, and Safita.
The COVID-19 virus has taken a heavy toll on the United States, with over 366,000 deaths from the virus in 2020. Domestically, MedGlobal is committed to supporting hospitals and testing sites which particularly serve marginalized and vulnerable communities. These communities are disproportionately affected by COVID-19 with both higher rates of infection and mortality from the virus. The overall COVID-19 mortality rate for Black Americans roughly 3 times as high as the rate for White Americans, and in several states like Arizona, the COVID-19 mortality rate for Indigenous people has been more than 5 times that of other groups. These dramatic disparities have roots in the centuries of structural racism in the United States, which is itself a public health crisis.

In Chicago, MedGlobal supported Saint Anthony Hospital, an important safety net hospital that primarily treats underserved communities of immigrants, people of color, and those facing economic hardship. We provided over 16,000 items of PPE, a point-of-care ultrasound device, a PCR machine to support rapid COVID-19 testing, contributions to the salaries of nurses, and over $20,000 of supplies. We also helped Inner-City Muslim Action Network (IMAN) to launch a much-needed drive-through community testing site in Chicago and supported testing center staff with PPE.

In Navajo Nation, MedGlobal supported the Chinle Comprehensive Healthcare facility, a central healthcare hub for the Indigenous tribe. We donated medical supplies critical to treat COVID-19 patients and recruited nurse volunteers to staff the hospital. This support was particularly critical as healthcare facilities across Navajo Nation have only 1 bed for every 900 residents, a third of the national average.
“THE SITUATION IN YEMEN WORSENS EACH DAY. MORE THAN HALF OF THE HOSPITALS ARE NOT FUNCTIONAL, AND THE COVID-19 AND HUNGER CRISIS ARE OVERWHELMING THE FRAGILE HEALTH SYSTEM. OUR WORK HERE IS CRITICAL.”

Dr. Mohammed Abass, MedGlobal Yemen Program Manager

“TO EVERYONE OVER AT MEDGLOBAL, I WANT TO SAY THANK YOU. YOUR SUPPORT, YOUR BELIEF IN US, MAKES A TREMENDOUS DIFFERENCE.”

Guy A. Medaglia, President and CEO, Saint Anthony Hospital
Nearly 6 years of conflict, health crises, and malnutrition have made Yemen the world’s worst humanitarian crisis. Over 80% of Yemenis are in need of humanitarian assistance. Only half of Yemen’s healthcare facilities are fully functional and nearly all lack basic supplies to sufficiently treat patients. Now, impending famine coupled with COVID-19 threaten to push the situation over the edge.

In coordination with local partners Rahma Worldwide and Life Foundation, MedGlobal has provided 25 hospitals, rural health facilities, and COVID-19 isolation centers in the most hard-to-reach areas with supplies, critical equipment, medications, and PPE. Supplies and masks to protect health staff are particularly important in Yemen, where there are only 10 health workers for every 10,000 people, less than half of the WHO benchmark for basic health coverage. MedGlobal also provided 139 oxygen cylinders to treat COVID-19 patients to several hospitals. Oxygen is a critical part of the emergency response to COVID-19, which took a dire toll on Yemen - the official COVID-19 mortality rate in Yemen was over 5 times the global average in 2020. To build hospital capacity, MedGlobal provided critical medicine, machines, hospital beds and other supplies to hospitals around the country.

In addition to COVID-19, Yemen faces a dire hunger crisis. In response to increasing malnutrition rates, MedGlobal distributed nutritious food baskets to five IDPs camps in Al Hudaydah governorate and to 168 families in Hadramout governorate, to serve communities on the brink of starvation.

The mortality rate of COVID-19 in Yemen was dire at the outbreak’s peak. In August, there was a 27% mortality rate of Yemenis who were confirmed to have COVID-19 – more than 5 times the global average and among the highest COVID-19 mortality rate in the world. In response to the dire situation, our team in Yemen delivered medical assistance to 7 health facilities in some of the most hard-to-reach areas of the country in August and September. In the Taiz governorate, we supported facilities treating an especially vulnerable population. “Many people had not received health support before,” said MedGlobal’s past Program Manager, Asma’a Dunia. Many people needed to travel more than 4 hours to receive comprehensive healthcare ahead of our medical distribution.

AT-A-GLANCE

- **OVER 790,000 PEOPLE SERVED**
- **25 HEALTH FACILITIES SUPPORTED**
- **OVER 98,000 PPE ITEMS PROVIDED**

ON THE GROUND

"YEMEN"
Alongside our local health staff, our medical volunteers are a part of MedGlobal’s health technical units, providing key expertise as leaders in their medical specialties. We work with medical professionals from all over the world who mobilize, dedicating their skills to building the capacity of other health workers and serving those most in need. During 2020, the limitations imposed by the COVID-19 pandemic changed the scope of our volunteer work drastically - however, our medical volunteers found new and innovative ways to support the health of communities in their own neighborhoods and across the world.

**TELEMEDICINE**
Medical volunteers led an innovative telemedicine program in coordination with our clinic in Bangladesh, where they provided regular support on complex medical cases. Our medical volunteers offered telemedicine consults in specialty areas such as infectious disease, family medicine, pediatrics, and dermatology. In 2021, this program will be expanded to other countries and low-resource settings.

**HEALTH EDUCATION & TRAINING**
With travel suspended during the COVID-19 pandemic, our health technical unit continued MedGlobal’s legacy of culturally responsive training virtually. Medical volunteer-led online lectures helped prepare our clinic and partner staff to combat COVID-19, take action in mental health crises, and stay current on clinical management of obstetric emergencies. Support and mentoring for our helping Babies Breath and Point-of-Care Ultrasound training participants also continued thanks to the dedication of MedGlobal’s health technical unit. Medical volunteers provided virtual training to health staff in 5 countries, and advocated for the needs of vulnerable populations by participating in informational webinars for the public at large.

**DONATING SUPPLIES**
MedGlobal’s volunteers and supporters contributed to our overall impact through donating supplies. Volunteers sourced boxes of hand-sewn masks when our communities were experiencing shortages. Others donated gauze, medications, ointments, and multivitamins.

**ON-SITE MEDICAL SERVICES**
In early 2020, international in-person medical teams provided essential patient services in our primary care clinics in Bangladesh, Colombia, and Greece. In March, medical teams were deployed to support health services in clinics on Lesvos Island, Greece and in the rural community of El Talento, Colombia.
THANK YOU TO OUR HEALTH WORKERS, STAFF, & MEDICAL VOLUNTEERS

To the international MedGlobal team,

At the heart of our work is the passion that our global team - including health workers, staff, volunteers who make up our health technical unit, and local partners - brings for providing access to free healthcare and strengthening local health systems to best serve their communities. Over the past year, each of you have extended your expertise, grit, and compassion to impact the lives of thousands of people. The impact you’ve made is real and tangible in the lives of many.

Thank you for caring. Thank you for showing up in your own community and for giving your time to marginalized communities around the world.

As MedGlobal has adapted to meet the global healthcare needs during the COVID-19 pandemic, you have adapted alongside us. Your support and innovative ideas to provide care virtually and in-person have allowed MedGlobal to set the groundwork for more sustainable work to take place in the coming years.

Thank you,
MedGlobal

“MEDGLOBAL’S COMMITMENT TO WORKING LONGITUDINALLY IN HUMANITARIAN DISASTERS HAS ALLOWED ME TO WORK WITH OUR LOCAL PARTNERS EVEN WHEN I AM NOT PRESENT AT OUR CLINIC SITES. WORKING IN COX’S BAZAR OPENED A DOOR TO A NETWORK OF PROVIDERS I CAN CONSULT WITH, AND IT ALLOWED ME TO VOLUNTEER MY SERVICES AT OTHER LOCATIONS AROUND THE WORLD AS WELL.”

Dr. Anik Patel
Bangladesh Volunteer and current Telemedicine Volunteer
At MedGlobal, our advocacy aims to raise awareness about the reality people face in humanitarian crises and low-resource settings, and influence decision-makers to adopt policies and take actions to promote the health of the most vulnerable populations. We lead advocacy initiatives at all levels, from engaging with the UN Secretary General’s office to working with INGO partners to shift humanitarian policies on Capitol Hill. The MedGlobal team has also generated media in top tier outlets, including in The New York Times, The Guardian, PBS, and more.

The MedGlobal team met with heads of UN delegations and UN Secretariat leadership.

In 2020, the MedGlobal team had several high level meetings with UN delegations and the UN Secretariat. We advocated for the key needs of our field teams and local partners at meetings with the UN Deputy Special Envoy to Syria, German Ambassador to the UN, Yemen Ambassador to the UN, Turkish Ambassador to the UN, US Mission to the UN, French Mission to the UN, UN Office for the Coordination of Humanitarian Affairs (OCHA), and more.

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FINANCIAL SUMMARY

STATEMENT OF ACTIVITIES
For the 12-month period ending December 31, 2020 - Unaudited

PUBLIC SUPPORT AND REVENUE 2020

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<thead>
<tr>
<th>Description</th>
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<td>Donated medical services</td>
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<td>Grants Support</td>
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<td>Individual Contributions</td>
<td>1,344,611</td>
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<td>Foundations and Corporations</td>
<td>460,881</td>
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EXPENSES - PROGRAMS SERVICES

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<tr>
<td>Emergency Response Services</td>
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<tr>
<td>Building Healthcare Infrastructure</td>
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<td>Healthcare Services</td>
<td>1,657,976</td>
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<td>Healthcare Education and Training</td>
<td>81,447</td>
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<td>Total Programs Services</td>
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OPERATING EXPENSES

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<tbody>
<tr>
<td>Fundraising</td>
<td>2% $287,794</td>
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<tr>
<td>Management and General</td>
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<td>Total Operating Expenses</td>
<td>2% $489,867</td>
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TOTAL EXPENSES

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<tr>
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<tbody>
<tr>
<td>Change in net assets</td>
<td>2% $151,957</td>
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<td>Net assets, beginning of fiscal year</td>
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<td>Net assets at end of this period</td>
<td>$1,762,450</td>
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WHERE YOUR GIVING GOES

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<tr>
<th>Description</th>
<th>Percentage</th>
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<tr>
<td>Program Services</td>
<td>96%</td>
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<tr>
<td>Fundraising</td>
<td>2%</td>
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<td>Management and General</td>
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HOW YOUR GIVING HELPS

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<tr>
<td>Building Healthcare Infrastructure</td>
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<td>Healthcare Education &amp; Training</td>
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<td>Healthcare Services</td>
<td>14%</td>
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<tr>
<td>Emergency Response Services</td>
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HOW OUR WORK IS FUNDED

<table>
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<tr>
<th>Description</th>
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<tr>
<td>Donated Professional Medical Services</td>
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<td>Grants Support</td>
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<td>Individual Contributions</td>
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<tr>
<td>Foundations &amp; Corporations Contributions</td>
<td>4%</td>
</tr>
<tr>
<td>Donated Medical Supplies &amp; Medications</td>
<td>63%</td>
</tr>
</tbody>
</table>
From the entire MedGlobal team, thank you to our incredible donors. Without the support of these agencies, organizations, foundations, and individuals, our healthcare services would not be possible. For their outstanding generosity, we particularly want to recognize:

### MAJOR DONORS

- World Medical Relief
- Judy and Peter Blum Kovler Foundation
- Sabrina Memorial Foundation
- Grainger Foundation
- Dunn Family Charitable Foundation
- O&M Electronics
- Akhras Foundation
- Khorfan Family Charitable Fund
- Mohammad Riad Alzein M.D
- Eyad Takiedine
- Faraaz Kamran
- Ream Alzayen
- Jewish Community Federation
- Firas Zakaria
- The Mosque Foundation
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